## **RESERVATION POLICY**

We require a credit card deposit equal to 50% of your total stay (the nights you have reserved). If you cancel 7 or more days prior to your arrival date, you will receive a refund of your deposit minus 10% of your total stay. If you cancel less than 7 days prior to your arrival date, you will forfeit the deposit. Minimum stays may apply. There are no refunds for early departure or inclement weather. Outside firewood is prohibited in order to control invasive pests.

If you have requested a specific site number, we will do our best to accommodate you but cannot guarantee specific site numbers.

Site rates include 30 or 50 amp service, 2 people, 1 RV and 1 tow/towed vehicle. Extra people age 7 and older are an additional \$3.00 per night. Extra vehicles are an additional \$4.00 per night.

**LATE CHECK-IN PROCEDURE:** Please let us know if you plan on arriving after 5 p.m. If you arrive after the office is closed, there will be a folder with your name and a map to your site in the "After Hours" box on the information sign by the office parking area. Your credit card will be charged for the balance of your total stay.

## **UP THE CREEK RV CAMP GUIDELINES**

**USE CAUTION** around campsites, creek banks, creeks, and natural areas. Slippery, sharp rocks or objects, steep banks, concealed holes, or uneven ground, and poisonous plants or harmful critters may be present. If you or your guests are concerned about the water quality or conditions of either creek, do not enter the water. **The RV Camp is not responsible for any injuries related to swimming or wading in either creek**. **CAMPING IS INHERENTLY DANGEROUS** due to the risks related with the outdoors such as but not limited to exposure to high winds, falling trees, limbs, nuts, flooding and fire. **CAMP AT YOUR OWN RISK.** 

**PARKING, GRASS & TREES**: Please do not park on or lay carpet over the grass. Do not park vehicles on the concrete patio or paved road. Do not tie anything or hang clothes lines from trees.

**TENTS**: One shade or screened tent is permitted. Assemble on concrete patio or gravel only.

**GRILLS**: Do not place any grills or cooking elements on picnic tables.

**CAMPING ETIQUITTE**: Please respect your fellow campers' privacy by not walking through other campsites and refraining from creating loud noise. Quiet hours are from 10 p.m. to 8 a.m.

**CHECK-OUT**: Check-out time is by 11:00 a.m. Do not leave garbage or firewood at your campsite or in the fire-ring when you check out.

**PETS**: Keep pets leashed, and do not allow them to disturb other campers with excessive barking or any type of aggressive behavior towards guests and/or their pets. Do not leave pets penned or tied outside of your RV when you leave the RV Camp. Please clean up after your pets.

**CHILDREN**: Children must be supervised at all times. Please keep children away from the antique farm equipment and wagons. Parents are responsible for the safety and behavior of their children. Please ensure children do not disturb other guests. No sidewalk chalk, please.

**INTERNET**: Wi-Fi use is limited to email and browsing. No streaming of videos, skyping or large downloads and/or uploads. Please turn your Wi-Fi connection off when not in use.

**FLOODING and SEVERE THUNDERSTORMS**: The RV Camp is located within the 100-year flood plain and surrounded by tall trees. **Guests are required to keep informed about weather alerts issued by the National Weather Service**. If a flood advisory or warning, or severe thunderstorm advisory or warning has been issued by the National Weather Service, **guests are required to remain in close proximity to their RV so that he or she can ascertain whether their RV will need to be moved.** 

**NOTICE:** This property is privately owned. Guests accept camping privileges with the understanding that he or she does hereby release Up the Creek RV Camp and Little Valley Management, LLC (the "RV Camp") its officers and employees of all liability for loss or damage to property and injury to his or her person arising out of his or her use of the RV Camp's camping facilities and agrees to indemnify the RV Camp, its officers and employees against claims resulting from loss or damage to property or injury to the person of any member of the family or guest of the registered camper arising out of the use of the RV Camp's camping facilities.

**PROPANE:** Bottle exchange/purchase available from 9 a.m.-5 p.m. Nearby *Tel-Star Propane* fills tanks: (865)-453-4355 (located behind McDonalds on Wears Valley Rd).

NEARBY LAUNDRY: Eastgate Laundry, 335 Wears Valley Road, Pigeon Forge, TN.

TROLLEY: Pick-up from RV Camp at approximately 20 minutes past the hour, from 8 a.m. to 10 p.m.